

## Disclosure Statement (Financial Adviser)

Address: Level 3, 139 Quay Street, Auckland Central 1010  
Trading name: PSC Connect NZ Ltd  
Telephone number: 09 358 1186

This disclosure statement was prepared on: 01 December 2020

## It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

## What sort of advisers are we?

We are registered, but not authorised, financial advisers.

We can provide personalised advice about a wide range of insurance products, other than investment-linked insurance contracts as defined in the Financial Advisers Act 2008.

## What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell us so that we can try to fix the problem.

If you are unable to contact us, or wish to speak with someone else please contact our internal complaints officer by telephoning 09 358 1186, emailing [info@pscconnect.co.nz](mailto:info@pscconnect.co.nz) or writing to:

The Complaints Officer  
PSC Connect New Zealand Limited  
PO Box 105241  
Auckland 1140

If we cannot agree on how to fix the issue, or if you decide not to contact the internal complaints officer, you can contact FSCL (Financial Services Complaints Ltd). This service will cost you nothing, and will help us resolve any disagreements.

You can contact FSCL at:-

Address: PO Box 5967, Lambton Quay, Wellington, 6140  
Telephone number: 0800 347 257  
Email address: [complaints@fscl.org.nz](mailto:complaints@fscl.org.nz)

## How are we regulated by the Government?


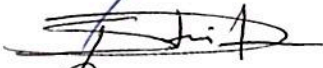


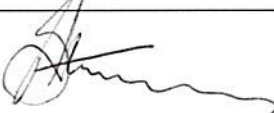



You can check that we are registered financial advisers at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about our conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under What should you do if something goes wrong?).

## Declaration

We the undersigned declare that, to the best of our knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

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